



MULTI PRO

— PAINT PROTECTION FILM —

WARRANTY

The Protection House **MULTI PRO** warranty applies to MULTI PRO paint protection film (excluding accessories) that is stored, handled and installed as described in the MULTI PRO technical data sheet and application guide, available at multipro.protectionhousegroup.com.

The warranty applies only after online activation at multipro.protectionhousegroup.com/warranty within 30 days of the installation date. It starts on the purchase date of the film, shown by the installer's invoice. It covers only **yellowing** and **cracking** of the film.

1. ELIGIBILITY CONDITIONS

- ◆ The warranty applies to the personal vehicle of an individual purchaser on which MULTI PRO film is installed.
- ◆ To be valid, the vehicle must be registered through the warranty activation form within 30 days of installation, with: the product barcode or serial number, the customer name and phone number, the vehicle make, model, year and license plate, the name of the installer or installation center, and the installation date.
- ◆ The film must be installed by a professional installer. Installation by a private individual is not covered.
- ◆ The film must be applied to original, undamaged paint, and the owner must follow the care instructions in the MULTI PRO application guide.
- ◆ The warranty is not transferable. It covers the original purchaser only, and ends if the vehicle is sold or its ownership changes.

2. WARRANTY PERIOD

The warranty period depends on the film thickness, as shown below.

Film	Warranty period
MULTI PRO, 180 µm	__ years
MULTI PRO, 195 µm	__ years
MULTI PRO, 210 µm	__ years

These periods apply to every exposure of the vehicle, vertical or horizontal.

3. WHAT IS WARRANTED

The warranty covers yellowing and cracking of the film caused by a defect in the material or in manufacturing.

It applies only to film installed on road vehicles used on public roads.

If the film is found to be faulty, Protection House will replace the affected film free of charge. At the owner's choice, the replacement film is delivered to the owner or to an installation center whose address the owner gives us.

4. WHAT IS NOT WARRANTED

Visible flaws in the installed film, such as bubbles, creases, dust under the film or lifted edges, are not covered. The installer alone is responsible for the look of the film after installation. If the installer sees a visual defect in the film or its adhesive before installing, the installer must not install it.

This warranty does not cover:

- ◆ the time needed to install or remove the film, or the labour cost of replacing it;
- ◆ the surface under the film and any damage it already had;
- ◆ paint damage caused when the film is removed from non-original or damaged paint;
- ◆ lifting of the film within 14 days of installation because the vehicle was cleaned with detergent;
- ◆ scratches or any other damage caused by car-wash brushes or by accidents, stone chips, vandalism or misuse;
- ◆ installation by a private individual.

Protection House replaces film that it accepts as faulty. That is the only remedy under this warranty.

5. LIMITATIONS

The MULTI PRO warranty applies to film installed by professionals. It never applies to installation by a private individual.

The film must be washed regularly with a pH-neutral car shampoo and a soft cloth, following the care section of the application guide. Solvents, abrasive polishes and corrosive cleaners must not be used.

Ageing is natural. A slight, gradual change in transparency, colour and gloss, and slight lifting at edges and around fixings, are normal and are not covered.

If the film is used in a way that does not follow the technical data sheet, the application guide and the care instructions, the installer is responsible for any risk that results. In that case the end user cannot make a claim under this warranty.



PROTECTION HOUSE

TPU MULTI PRO paint protection film

Website: multipro.protectionhousegroup.com

WhatsApp: wa.me/message/5DYJ3COOANTVF1

Instagram: @prote_ction1 | TikTok: @protectionhouseeg